

## Reference And Information Services An Introduction Third Edition

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## **Reference and Information Services — IFLA WLIC 2020**

Information service, in the most general sense, is the process of assisting library users to identify sources of information in response to a particular question, interest, assignment, or problem. Sometimes referred to as reference service, the Reference and User Services Association (RUSA) of the American Library.

## **Introduction to Reference and Information Services**

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